



EION Wireless Operations During COVID-19 Emergency

Navigating this uncertain and ever-changing environment is a challenge to us all, but we want you to know that EION is making every effort to protect our employees, while remaining open to provide critical products and services for our customers.

We are taking the following actions to reduce the spread of the COVID-19 virus, as per current Provincial and Federal guidelines.

- Almost all team members are working from home with full access to company resources. Our only on-site employees are essential shipping and warehousing staff who will be responsible for getting our products safely shipped to customers, just as they always have.
- Our offices and warehouses are being routinely cleaned and sanitized.
- Our sales and support staff are fully operational through normal communication channels. Call, email or complete a web form for information as usual.
- We are well stocked with inventory, but may experience delayed shipping in the future, depending on the availability of our supply chain partners. Your understanding and cooperation in this regard are greatly appreciated.

We are grateful for your business and understanding during this challenging period of time.

We wish all of you and your families good health and safety in the coming weeks.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kalai S. Kalaichelvan".

Kalai S. Kalaichelvan
CEO
EION Wireless